

## Welcome Webinar Questions and Answers

When can we expect our ISIC cards? The info on the portal said 2 weeks, but it's been since early August and we haven't received it yet.

A: Apologies for the delay you have experienced. The email will come from [information@myisic.com](mailto:information@myisic.com), so make sure you add this address to your email account so that it doesn't go to your spam folder. If you do not receive an email, or you have any issues with your ISIC card, contact [virtual@myisic.com](mailto:virtual@myisic.com). You can also log an enquiry in the 'Ask a Question' link in your student portal, in order for us to look into this further for you if necessary.

Do we get a dedicated student advisor, as it is customary in other countries (for example the US)?

A: As a student of the University of London you will have access to academic support and feedback from London-based support teams. Your online tutor will introduce the modules, respond to academic queries, and provide guidance on assessments through the Online Tutor Forum. Your Student Relationship Managers are available to assist you with non-academic and administrative queries via the Reach Out Forum in the Orientation Module, and via the support email [BscCs-support@london.ac.uk](mailto:BscCs-support@london.ac.uk).

Can a student switch pathways as the course goes on?

A: You may apply to transfer between BSc Computer Science specialist pathways offered under these regulations provided that 1) you have selected, or are still able to select, the core modules on the degree to which you wish to transfer; 2) you are still within your maximum period of registration; 3) you have not failed at the final attempt, a module that is core on the degree to which you wish to transfer; 4) you have not passed more than one Level 6 module which does not fit on the degree to which you wish to transfer; 5) you are not yet eligible for the BSc award upon which you are currently registered. For further information please see:

<https://london.ac.uk/sites/default/files/regulations/progreys-computer-science-2019-2020.pdf>

Do usually students come to London to get their diplomas once they have graduated from UoL or are they being posted to graduates?

A: When you graduate from the University of London, you receive two important documents: your Final Diploma; and, in most cases, a Diploma Supplement. Students will receive their diploma and transcript via post. When you complete your degree, you have the option of joining students from around the world at our graduation ceremony in London, which is held in March each year.

For further information about your diploma please see: <https://london.ac.uk/applicationshow-it-works/your-certificate>

My question is I that have registered and paid for 4 modules but how can I drop/withdraw a module?

A: You will have 14 days from the beginning of your course (the day your modules become available on the platform) to withdraw a module or transfer it to a later study session. After 14 days, any fees paid to the University will not be refunded unless there are mitigating circumstances which we will consider on submission of the relevant evidence. Please see terms and conditions for further information: <https://london.ac.uk/applicationshow-apply/terms-and-conditions>

What is the maximum number of modules that one can select per semester?

A: The maximum number of modules you can register for in any one session is five (or three plus the final project). This can be a combination of new modules and resits (**with a maximum of four new modules**), or resits only.

For further information please see: <https://london.ac.uk/sites/default/files/regulations/progreys-computer-science-2019-2020.pdf>

Will you be expanding test centers? The closest one to me is rather far away.

A: There are no plans to expand test centres at present. Please see the following link for a list of over 500 approved exam centres: <https://london.ac.uk/current-students/examinations/examination-centres>

If we sit the exam outside the UK, in a local examination centre, then it is done via British council, isn't it? I wonder whether you collaborate with local experts (IT professors) or there are only British Council representatives who collect the papers and send them for evaluation to London?

A: You will sit your exams at one of over 500 approved centres around the world (including local Ministries of Education or the British Council). These centres are separate from local teaching institutions and they charge a fee for hosting the exam.

These papers are then gathered and returned to London for marking.

For further information about exams, please see <https://london.ac.uk/current-students/examinations>

Is RPL time limited? For example, if I've taken an equivalent course at Uni 10 years back, is that still qualified?

A: Please note that the general regulations state the following regarding RPL: Your prior learning may count towards a University of London qualification provided that: a) the academic/professional requirements for the previous study can be verified by us; b) the range, quality and currency of the previous study and/or of a previous qualification, and its coherence with the studies to be undertaken, is confirmed as appropriate; **c) your prior learning was completed within the past five years, unless Programme Regulations indicate otherwise.**

If we produce something during our studies, who "owns" it? In one UoL's correspondence it said that we would need to reach out to our professor if we wanted to monetize it. How would we go about that for this degree being online?

A: The section of the University's Intellectual Property Rights Policy that specifically addresses your question is Part E. Please see: <https://london.ac.uk/sites/default/files/governance/intellectualpropertypolicy.pdf>

If you have any specific queries about something you have created which you are interested in publishing, please contact us via the support email [BscCs-support@london.ac.uk](mailto:BscCs-support@london.ac.uk) and we can look into this further for you.

Could you give the answer to the RPL from Tarek to all students, as it might be useful to many? Thank you.

A: If you are registered on a full BSc programme, you may apply for recognition of prior learning for up to 120 credits at Level 4.

We consider applications for recognition of prior learning (RPL) on the basis of studies successfully completed at an appropriate level.

Further information regarding automatic and discretionary RPL for BSc Computer Science can be found on the website here: <https://london.ac.uk/applications/how-apply/recognition-prior-learning/recognition-and-accreditation-prior-learning-3>.

My question is how this degree going to tie in or transfer over to the new MSc Data Science from UoL and the soon to come MSc Machine Learning on Coursera. The ability to be able pursue Grad School is huge for me. And you probably know for Graduate School, students are required to provide Letters of Reference for their Application, will the Online Tutors be the ones providing the letter since there is no interaction with the faculty at Goldsmiths?

A: In regards to references, our Transcripts Office would be able to provide you with a general reference.

You can also apply for a Letter of Certification from our Transcripts Office. Our Transcripts Office can provide an official letter of certification, which will confirm an award. You can contact us via the support email [bsccs-support@london.ac.uk](mailto:bsccs-support@london.ac.uk) if you wish to request such a letter.

I didn't know that NM and DM are alternating each semester. and I registered for 4 modules not including neither NM nor DM and I was intending to finish the degree within 3 years could I register in the second semester from level 5 to be able to take 4 modules also until DM be offered in next September?

A: To progress to Level 5 modules, you must have:

- completed at least 45 credits at Level 4, including Introduction to Programming I and either Discrete or Numerical Mathematics
- made an attempt at a further 45 credits at Level 4, including both Introduction to Programming II and the remaining Level 4 maths module
- registered for any Level 4 modules not yet attempted alongside your Level 5 modules

Can we still apply RPL for Google IT Support course anytime during this semester or next?

A: Please be advised that it is recognised by the University of London as prior learning, giving students exemption from the module How Computers Work at level 4. The deadline to register for RPL for the October 2019 session was 26 August 2019. If you wish to apply for RPL for the April 2020 session, you will be able to do so from 16 December 2019.

Alina Vevel - Will we study Python, Java, C, C++

A: Python and C++.

Will Data Science field do python?

A: Yes.

Have the Level 6 Modules been produced and tested?

A: One commenced production earlier this year. Others begin in October 2019, two more phases start in April and October 2020.

For performance-based admission, can I take more than two module this session?

A: If you are entering any of the programmes via the Performance Based Admissions route, you are permitted to register for two modules only; Introduction to Programming I and either Numerical or Discrete Mathematics, depending on module availability.

Which math topics should I review before taking Numerical Math as to feel comfortable during the course?

A: I would recommend reviewing a UK A-Level Maths textbook.

You mentioned that in October it is required to complete 4 modules, is that supposed to me for level 4 it is the 4 modules required or after October to march you can take the remaining modules for level 4

A: Please be advised that students can register for up to four 15 credit modules (60 credits in total) in one study session. If you study four Level 4 modules in the October 2019 session, you could then study four Level 4 modules in the April 2020 session.

Can I at some point in the future switch to on campus and continue my degree?

A: Goldsmiths welcomes applications from students who wish to transfer to an on-campus degree.

To complete your degree in two years of full-time study at Goldsmiths, you must have completed eight Level 4 modules successfully. To complete your degree in one year of full-time study at Goldsmiths, you must also have completed eight modules at Level 5.

If you are interested in transferring to Goldsmiths and have successfully completed the required courses (or expect to do so in your intended year of transfer), please contact the Computing Team.

How many exams will be there per semester for a module?

A: Please be advised that this will depend on how many modules you register for and will be determined by the assessment requirements for those modules.

Have Level 5 and 6 Modules been quality assured?

A: The design of the whole programme has been through a QAA process to ensure it aligns with the UK HE benchmark for computing.

Is it required to start all 4 modules at the same time in order to meet up with the exam in March or you can complete two and the start two more later along the year?

A: It is not required to study four modules, if you do not wish to do so. If you only intend to sit examination for two modules, then we would advise you only register for those two modules in this session.

Please note that when you register for a module, you must take the assessments at the first available opportunity.

If you're restructuring the program to adhere to accreditation standards, will that disrupt the current modules or impending modules?

A: We are not presently planning to restructure the programme.

What kind of materials will university deliver to us?

A: When you register, we will give you access to your Student Portal. You can then access your University of London email account and two other key resources:

-The Virtual Learning Environment (VLE). Here, you can access electronic copies of all printed study materials, resources including audio-visual, and forums to discuss course material and work collaboratively with others.

-Access to academic support and feedback from London-based support teams. Tutors introduce the modules, respond to queries, monitor discussions and provide guidance on assessments. There will be interactive and engaging study materials including videos, quizzes and online games, so you can feel confident about your progress.

Kinda off topic, but out of interest where's the best place to read about your research with computer music? Curious to see how CS interplays with that

A: On my website: <http://www.yeeking.net> and on my GS profile: <https://goldsmiths.academia.edu/MatthewYeeKing>

Can we register 3 modules + project in last semester?

A: You are only able to study for a maximum of 60 credits per session, so this would not be possible. You would need to study for two modules and the final project.

Will C# be taught in level 6, especially in VR module?

A: Yes. We use Unity, which uses C#.

My last question, in the Numerical Maths Module I noticed that the Calculus covered is Differential Calculus, but Integral Calculus is missing. Will Integral Calculus be covered in other modules? Because without Integral Calculus, Calculus is somewhat incomplete.

A: We are doing some work on that module this year – we will take this comment into account.

Hi, which are the programming languages we will come across through the course?

A: Javascript, C++, Python, C#.

Which programming language is used in learning Graphics programming?

A: Javascript

Do we get a choice of back/front end frameworks to use during the web modules?

A: No.

Do you recommend taking four modules at a time if they are available?

A: Unfortunately, it is not for us to recommend, as it very much depends on your current circumstances. It is important to think about how much time you can give to your studies, as you should allow 6-10 study hours per week for a module.

There are a lot of technologies involved in data science. Can you run through some of the ones that will be covered?

A: Python, numpy, scipy pandas, Jupyter notebooks, tensorflow, data visualisation tools.

Would on-campus be at the usual UK tuition fee rate?

A: We would advise contacting Goldsmiths directly about this. Please see the below email address - [intcomp@gold.ac.uk](mailto:intcomp@gold.ac.uk)

Does a possible RPL only get considered if it is from another university, or could the content (syllabus) of other certifications be looked at for possible matching/consideration?

A: For credit to be awarded for your prior learning, you must have completed a syllabus of similar level and depth as part of a previous qualification, normally within the previous five years.

You need to apply for any prior learning to be recognised and accredited. You can do this on the relevant section of the online application form.

If you have already submitted your application but now wish to request recognition of your prior learning, please contact us.

Do online learners need to take assessments at specific locations? If so is this only final assessments?

A: The University has 400 approved examination centres worldwide, so you don't need to travel to London to sit your exams. These centres charge a fee for hosting the exam. The fees are set by the exam centre so may vary by country and venue.

Therefore, I would recommend that you check the fees with the exam centre directly. Please see the following link which provides a full list of available examination centres and their contact details:

<http://bit.ly/2At85Fu>.

Can a BSc CS student take more than 22 modules (excluding the final project)? I'm currently taking an Internet of Things specialism, but I may probably take an interest in Games Development in the future.

A: If you want to study additional modules via a separate institution or platform, this is up to you. However, we would urge you to consider the time commitment of studying these additional modules.

You will study over 22 weeks which means you should allow 6-10 study hours per week for a module.

Can you please describe a written examination for Numerical Math or Discreet Math? Is it usually a test or teachers check hand written answers?

A: Students are required to sit for a written examination at a local examination centre. It will then go through a rigorous marking process before students receive their marks.

Is there no honours in the UK? Do we qualify for a masters straight after Bsc?

A: Yes, to be considered for the award of the BSc degree with honours you are required to have passed modules to the value of 360 credits. If you are interested in postgraduate study, you would need to contact the institution that you intend to study at, as entrance requirements vary from institution to institution.

Have you considered using ProctorU as a distributed exam solution? It seems to have a fair amount of adoption among MOOC providers

A: There is a project at UoL which is looking into exam proctoring. I believe they are considering ProctorU.

How do you assign grades? Grading on a Curve or absolute grading?

A: Information about the grading policy can be found within the BSc Computer Science Orientation Course. Please see the below -

<https://www.coursera.org/learn/london-cs-orientation/supplement/rZzTr/grading-policy>

Hello, when the online store will be open? and we have permission to buy there?

A: We are currently undergoing some changes to the store, so please bear with us. If you have any questions, product requests, or are interested in buying in bulk - please get in touch at [copycats@london.ac.uk](mailto:copycats@london.ac.uk)

Will there be difference in the diploma if we finish the degree online and on campus?

A: Your degree will be of exactly the same standard as a University of London degree awarded to an on-campus student by a Member Institution.

Are there opportunities for students to gain some form of work experience in the industry or even undergo internships during the course?

A: I am afraid that this would not be provided by the University of London, however, we would not discourage students attempting to seek work experience on their own accord.